

CORPORATE SOCIAL RESPONSIBILITY REPORT



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Energising a Sustainable Tomorrow



Message from MD



“At Numaligarh Refinery Limited, our mission has always been to create value that transcends business success. This CSR Report is a snapshot of some of our projects as well as a reflection of our deep commitment to the people and the environment we serve. Our journey is made meaningful by the relentless efforts of our teams and the partnerships we have built with communities across the region. I applaud the contributions of the CSR team, whose vision and hard work have been instrumental in driving many of our impactful initiatives. Together, we reaffirm our pledge to contribute to India's progress, empowering lives and championing sustainability for generations to come.”

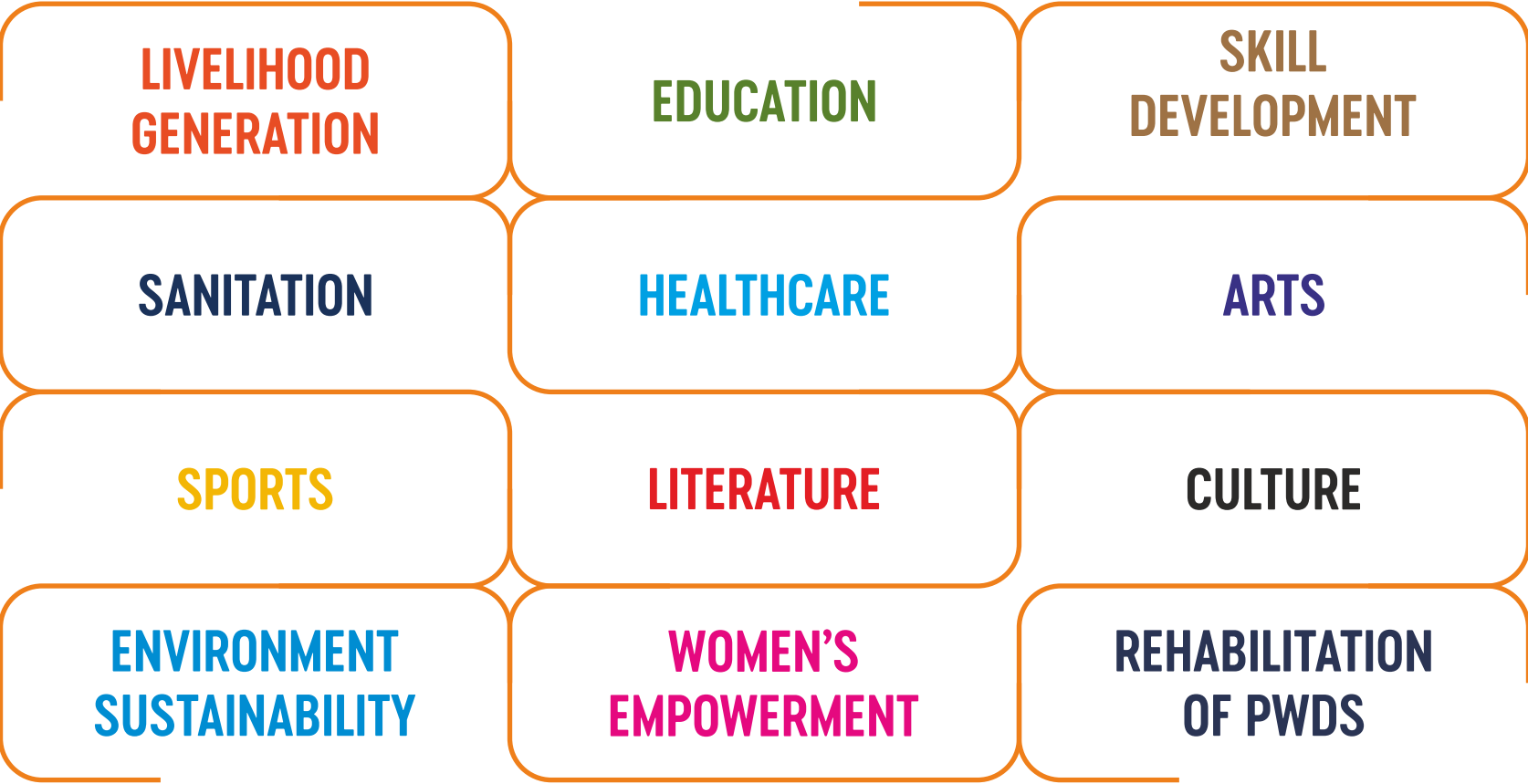
***Bhaskar Jyoti Phukan**
Managing Director*



Overview of CSR at NRL

Since its establishment in 1993 following the Assam Accord of 1985, Numaligarh Refinery Limited (NRL) has played a pivotal role in socio-economic development, especially in Assam and the North East. A cornerstone of NRL's commitment is its comprehensive CSR and Sustainability Policy, which allocates 2% of the company's average profit-before-tax to a wide range of community development projects.

NRL has outlined its 'CSR and Sustainability Policy,' emphasizing a vision to pursue activities that contribute to inclusive community development. The policy adheres to statutory requirements, aligning with Section 135 of the Companies Act 2013 and relevant CSR guidelines. NRL categorizes its CSR activities under 12 broad heads, and they are as follows:



Functioning of CSR at NRL

NRL, since its inception, has been continually working for the upliftment of society through its persistent developmental efforts through different community development schemes.

NRL engages with the community at the village, panchayat or district level for the implementation of its various projects on a regular basis. This has helped the Company in identifying most of the projects implemented so far. Regular dialogues and meetings are held with key stakeholders directly by the CSR team to ascertain their needs and requirements, and most development works are done through community-forums such as Village Development Committees, School Management Committees etc. A CSR and Sustainability Steering Committee is responsible for planning, actual implementation and monitoring of CSR and Sustainability activities.



Once the projects/schemes are identified through a two-tier organizational structure, comprising a CSR and Sustainability Committee of the Board at the apex level and a CSR and Sustainability Steering Committee at the execution level, proposals are processed in an E- platform called “e-SEWA”.

The CSR department releases a Monthly report which is uploaded to the intranet portal, and a quarterly update is published on the NRL website. The Board level CSR committee conducts half yearly & yearly reviews of the CSR projects. NRL regularly conducts Impact Assessment studies by engaging third parties to measure the impact of its major CSR & Sustainability activities. These studies have vindicated the positive impact of NRL's CSR efforts in the region and have also provided inputs for fine-tuning future projects to further increase the welfare of target beneficiaries.

The execution of major projects follows a transparent, project-based approach, and the annual budget is allocated based on 2% of the average profit-before-tax of the preceding three years. CSR initiatives are structured through a two-tier organizational framework, ensuring effective communication, monitoring, and periodic evaluation. The policy highlights a local focus within a 10 km radius of NRL's operations, limiting administrative overheads to 5% of the annual CSR budget.



VK-NRL School of Nursing

Skilling Women Healthcare Professionals for the World

Project brief: Addressing multiple objectives of Women’s empowerment, Skill Development, Healthcare, and Employment generation, the VK-NRL School of Nursing is a flagship institute offering a 3-year Diploma in General Nursing and Midwifery. This program is offered free of charge to meritorious underprivileged girls from various parts of Assam.

Project location: Ponka GP, Golaghat District, Assam

Project theme: Healthcare, Skill Development, Women’s Empowerment, Livelihood Generation

SDG goals addressed:

- SDG 3 - Good health & wellbeing
- SDG 4 – Quality education
- SDG 5- Gender equality
- SDG 8 – Decent work & economic growth

Project expenditure: Rs. 877.32 Lakhs (from the FY 2021-22 to date)

Project highlight:

- The state-of-the-art fully residential VK-NRL SoN boasts modern infrastructural facilities for practical learning, including various specialized laboratories such as the Science Lab, Nursing Foundation Lab, and Computer Lab.
- VK-NRL SoN boasts of an impressive student-faculty ratio of almost 10:1; it employs 18 permanent faculty and staff, generating employment opportunities for healthcare professionals in the region.

Project launch: 2017

Beneficiary groups targeted: Women

Key project outcomes:

- 5 batches of over 190 young women have completed Diploma in General Nursing and Midwifery at VK-NRL

Stakeholder involvement:

- Assam Nurses’ Midwives’ and Health Visitors’ Council, Guwahati, Assam

Unique or innovative aspects of the project:

- Over 100 VK-NRL SoN graduates have found employment through campus placements, and many more have gone on to pursue higher education
- In a global initiative, NRL has trained VKNRL-NS graduates in the Japanese language and successfully placed them in the Healthcare industry of Japan.





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NRL Football Academy

Nurturing Tomorrow's Soccer Stars

Project brief: Numaligarh Refinery Limited Football Academy (NRL-FA) has become synonymous with scouting, nurturing and training football talent at grassroots and junior levels in North East India. The academy provides comprehensive support to young footballers by way of lodging, nutrition, equipment, training facilities, advanced sporting and athletic infrastructure, support for competitive participation etc.

Project location: Golaghat District, Assam

Project theme: Sports

SDG goals addressed:

- SDG 16 – Peace, Justice & Strong Institutions

Project expenditure: Rs. 550.56 Lakhs (from the FY 2021-22 to date)

Project highlight:

- Nine players from NRL FA have been shortlisted to participate in the prestigious AIFF U17 Youth League. They represented Brothers Sports Association, a football club based in Maharashtra.
- Four players from NRL FA were shortlisted and participated in the Reliance Foundation Development League U19. They represented Garhwal Heroes Football Club; an Indian professional football club based in New Delhi.

Project launch: 2012

Beneficiary group targeted: Youth

Key project outcomes:

- Around 250 No. of footballers trained
- NRL-FA's U-13, U-15, U-17, and U-19 teams have participated in various state, regional, and national-level tournaments, including the national I-League since 2015.

Stakeholder involvement:

1. Bhaichung Bhutia Football Schools (BBFS)
2. Assam Football Association

Unique or innovative aspects of the project:

- Recognised as an Advanced Accredited Football Academy by the All-India Football Federation (AIFF).



Sericulture & Horticulture with Bio-fencing

Supporting Assam's Heritage Craft and Producers

Project brief: This multifaceted project has adopted a holistic mission to improve the livelihood of local silk cultivators & weavers, and farmers through sericulture and horticulture – two of Assam's greatest traditional industries. We have also made a unique effort at reducing Elephant-man conflict whilst increasing the green cover at Bogidhola Muga VGR in Sumoni GP.

Project location: Deragaon Block, Golaghat District, Assam

Project themes: Culture, Environmental sustainability & Livelihood generation

SDG goals addressed:

- SDG 8 – Decent work & economic growth
- SDG 15 – Life on land

Project expenditure: Rs. 88.7 lakhs

Project highlights:

- 2.25 lakh Muga and Eri silk cocoons reared.
- 6,200 Som tree saplings planted, critical for the sustenance of Muga & Eri silk cocoons.
- 10,000 seedless GI-Tagged Assam Lemon saplings planted.
- 2,000 Arjun, Neem, Keseru, and Borpaat saplings were planted.

Project launch: 2021

Beneficiary groups targeted:

- 1.Small & marginal farmers
- 2.Wildlife



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Key project outcomes to date:

- More than 2.2 lakh saplings planted.
- Approx. 16 KGs of silk sold, generating livelihood of Rs. 3.5 lakhs

Stakeholder involvement: Department of Sericulture, Govt. of Assam

Unique or innovative aspects of the project:

- Muga Silk is a GI-tagged high-value product of Assam, which is renowned all over the world as a luxury fabric.
- Assam-lemons are GI-tagged agricultural produce of Assam, which have a growing export and domestic market. They are also a natural and harmless deterrent for wild Elephants.



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Smart Community Cold Storage

Empowering Farmers with IoT and Digital India

Project brief: We are improving the livelihood of local farmers through a state-of-the-art smart and internet-connected community Cold Storage facility at Panbari GP. This high-tech yet grounded project helps local producers to increase the shelf-life of their produce thereby enabling them to fetch better market prices. The entire facility is powered by solar energy and is IoT-connected thereby introducing modern clean energy technology in the region.

Project Location: Panbari GP, Bokakhat Block, Golaghat District, Assam

Project sector(s): Livelihood generation

SDG goals addressed:

- SDG 7 - Affordable & clean energy
- SDG 8 – Decent work & economic growth

Project expenditure: Rs. 104.79 Lakhs (to date)

Project highlight:

- 4 nos. state-of-the-art smart and internet-connected community Cold Storage Vaults of 5 ton each capacity installed.
- A community-driven model setup for operating the facility on a sustainable basis.

Project launch: 2022

Beneficiary groups targeted: Small & marginal farmers

Key project outcomes:

- 17,000 kgs

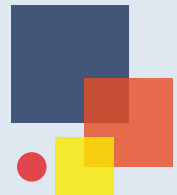
Stakeholder involvement:

Department of Agriculture, Govt. of Assam

Unique or innovative aspects of the project:

- These high-tech CCVs can be temperature controlled in the range of degrees 2 C to degrees 25 C through an internet-connected app.
- The entire facility is powered by solar panels installed on top of the CCVs and has a backup grid power connection to ensure seamless cold storage during monsoon months.





Dusutimukh Primary Healthcare Centre

Access to World-Class Healthcare Facilities, Even in the Remotest Regions

Project brief: Despite the remoteness of the region, which is often affected by floods during the monsoon months, residents of Dusutimukh, a large percentage of whom are the Tribal Mising community, now enjoy access to world-class healthcare facilities with NRL equipping its PHC with the latest medical equipment.

Project location: Dusutimukh GP, Golaghat District, Assam

Project themes: Healthcare

SDG goals addressed:

- SDG 3 - Good health & wellbeing

Project expenditure: Rs. 167.70 Lakhs (to date)

Project highlight:

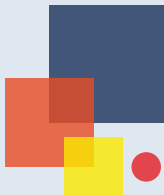
- This flagship project Healthcare project has completely transformed the medical facilities available in this vulnerable region. The Dusutimukh PHC now boasts of modern medical equipment such as:
 - a) Oxygen concentrators; (b) Refirgirator; (c) Digital B.P.Machine; (d) Nebulizer
 - (e) Inverter (f) Electronic baby weighing machine (g) Labour table (h) waiting chair
 - (i) Instrument Trolly (j) Wheel Chair (k) Stretcher (l) Sterilzer etc.

Project launch: 2023

Beneficiary groups targeted: Rural and Tribal communities

Key project outcomes:

- Average of 70 patients treated daily
- The Dusutimukh PHC plays a critical role during emergencies such as flooding and the COVID-19 outbreak.



Stakeholder involvement:

- Department of Health & Family Welfare, Govt. of Assam

Unique or innovative aspects of the project:

- Testimonials from the patients show the huge impact of the project, with visitors appreciating the facilities which are best-in-class within a 50-km radius.



Bokakhat Open-air Auditorium

Social Infrastructure for Community Development

Project brief: Social infrastructure provides crucial open spaces for community development by facilitating cultural, social and democratic engagement. The Bokakhat Open-air auditorium is a testament to NRL’s social commitment toward the region and stands tall as one of the largest and best-equipped community spaces in the vicinity.

Project Location: Bokakhat Block, Golaghat District, Assam

Project sector(s): Arts, Culture

SDG Goal (s) addressed:

- SDG 11 – Sustainable cities & communities
- SDG 9 – Industry, innovation & infrastructure

Project expenditure: Rs. 232.00 Lakhs (to date)

Project highlight:

- The state-of-the-art open-air auditorium can accommodate up to 400 persons simultaneously

Project launch: 2023

Beneficiary Groups Targeted: Rural communities

Key Project Outcomes:

- Bokakhat open-air auditorium was inaugurated on 16th June 2024 by (Local MLA) and has been hosting events for the local community.

Stakeholder Involvement:

- Local MLA

Unique or innovative aspects of the project:

The open-air auditorium is built on an eco-friendly and low-energy consumption design, which leverages natural ventilation and is equipped with 3 nos. overhead Heli-fans apart from wall-fans for cooling.



Plastic processing unit at Kanaighat

Recycling Plastic for A Revitalised Future

Project brief: NRL's commitment toward India's Net Zero and Climate Change goals goes beyond the energy sector. As sustainable consumption of plastic is a key pillar of environmental sustainability, NRL has provided a plastic processing facility to support the local recycling value chain.

Project Location: Kanaighat Block, Golaghat District, Assam

Project sector(s): Environmental sustainability

SDG Goal (s) addressed:

- SDG 12 – Responsible production & consumption

Project expenditure: Rs. 10.00 Lakhs (to date)

Project highlight:

- An advanced plastic compactor compresses discarded plastic bottles and containers, enabling a higher volume of storage and transport toward the recycling value chain

Project launch: 2022

Beneficiary Groups Targeted: Rural communities

Key Project Outcomes:

- Tons of plastic processed to date: 600 Tonnes

Stakeholder Involvement: Local garbage collectors and Municipality

Unique or innovative aspects of the project: Plastic consumption had increased massively due to the influx of manpower, this project has contributed to recycling and the reduction of dumping





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