

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/E/25/00003

Applicant Name (आवेदक का नाम)

Vicky

Text of Application (आवेदन का पाठ)

Dear Sir, I am writing to request information under the Right to Information Act, 2005, regarding the order fulfilment process at Chennai Petroleum Corporation Limited (CPCL). Specifically, I would like to understand the following: 1. What is the process followed by CPCL for fulfilling orders? 2. Are orders fulfilled on a first-come, first-served basis, or is there another method (e.g., random selection) used after payment is made? Is there any Not applicable to NRL. Regards

Reply of Application (आवेदन का उत्तर)

| Sr No. (क्रम सं) | Action Taken (कार्रवाई की गई) | Date of Action (कार्रवाई की तारीख) | Action Taken By (कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|------------------|-------------------------------|------------------------------------|-----------------------------------|-----------------------------------------|
| 1                | RTI REQUEST RECEIVED          | 15/02/2025                         | Nodal Officer                     |                                         |
| 2                | REQUEST FORWARDED TO CPIO     | 18/02/2025                         | Nodal Officer                     | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                | REQUEST DISPOSED OF           | 27/02/2025                         | Kajal Saikia-(CPIO)               |                                         |

Q-2204

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/X/25/00002



Applicant Name (आवेदक का नाम)

Arvind Kumar

The information sought do not pertain to US(Ref) & CPIO, MoP&NG. This information sought is related to NRL. Accordingly, the RTI application is being transferred under Rule 6(3) of RTI Act, 2005 for furnishing the information to the applicant directly.



Text of Application (आवेदन का पाठ)

Reply of Application (आवेदन का उत्तर)

Attached Regards

| Sr No.<br>(क्रम सं) | Action Taken<br>(कार्रवाई की गई) | Date of Action<br>(कार्रवाई की तारीख) | Action Taken<br>By (कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|---------------------|----------------------------------|---------------------------------------|--------------------------------------|-----------------------------------------|
| 1                   | RTI REQUEST RECEIVED             | 14/02/2025                            | Nodal Officer                        | MOPNG/R/E/25/00064/1                    |
| 2                   | REQUEST FORWARDED TO CPIO        | 14/02/2025                            | Nodal Officer                        | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                   | REQUEST DISPOSED OF              | 04/03/2025                            | Kajal Saikia-(CPIO)                  |                                         |

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Q-2203

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/X/25/00003



Applicant Name (आवेदक का नाम)

Arvind Kumar

Text of Application (आवेदन का पाठ)

RTI application is transferred under Section 6(3) of the RTI Act, 2005 to concerned CPIO, NRL for providing the requisite information directly to the applicant.

Reply of Application (आवेदन का उत्तर)

Attached Regards

| Sr No.<br>(क्रम सं) | Action Taken<br>(कार्रवाई की गई) | Date of Action<br>(कार्रवाई की तारीख) | Action Taken<br>By (कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|---------------------|----------------------------------|---------------------------------------|--------------------------------------|-----------------------------------------|
| 1                   | RTI REQUEST RECEIVED             | 18/02/2025                            | Nodal Officer                        | MOPNG/R/E/25/00063/1                    |
| 2                   | REQUEST FORWARDED TO CPIO        | 18/02/2025                            | Nodal Officer                        | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                   | REQUEST DISPOSED OF              | 04/03/2025                            | Kajal Saikia-(CPIO)                  |                                         |

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Q-2205

Q.N. 1 How much revenue is generated by public sector petroleum refineries every year?

Reply: The revenue generated by NRL for the last 3 years are as under:

| Revenue from Operations | Rs. In Crores |
|-------------------------|---------------|
| FY 2021-22              | 23,547        |
| FY 2022-23              | 29,786        |
| FY 2023-24              | 23,731        |

Q.N.2 What is the expenditure for maintenance of public sector petroleum refineries every year?

Reply: NRL is operating a 3MMTPA refinery. The expenditure booked for repairs and maintenance of the equipment and infrastructure of the refinery by NRL for the last 3 years are as under:

| Expense booked as Repair And Maintenance | Rs. In Crores |
|------------------------------------------|---------------|
| FY 2021-22                               | 174           |
| FY 2022-23                               | 175           |
| FY 2023-24                               | 179           |

Q.N.3 What percentage of petroleum products is exported to other countries every year?

Reply: Details of export by NRL in the last three years are as below:

| Product: HSD           | 21-22 | 22-23 | 23-24 |
|------------------------|-------|-------|-------|
| Percentage of sale (%) | 2.03% | 1.68% | 1.41% |

Q.N. 4 Which countries import petroleum products from India every year?

Reply: During the last three years, HSD and wax have been exported to Bangladesh only.

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/T/25/00002

Applicant Name (आवेदक का नाम)

Tarun Maurya

To, The Public information Officer Subject: Request for Information about use of biofuels under the Right to Information Act, 2005 I am seeking comprehensive information regarding the use of biofuels, relevant government policies, available grants and loans. Please answer the following questions in detail. 1. Is soybean oil currently used as Aviation Fuel in India? 2. If it is 1. What is the current consumption (in kiloliter) (monthly and annual) 2. What are the

Text of Application (आवेदन का पाठ)

Reply of Application (आवेदन का उत्तर)

The information sought is not specific to NRL. Regards

| Sr No. (क्रम सं) | Action Taken (कार्रवाई की गई) | Date of Action (कार्रवाई की तारीख) | Action Taken By (कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|------------------|-------------------------------|------------------------------------|-----------------------------------|-----------------------------------------|
| 1                | RTI REQUEST RECEIVED          | 21/02/2025                         | Nodal Officer                     | MOPNG/R/E/25/00074/1                    |
| 2                | REQUEST FORWARDED TO CPIO     | 24/02/2025                         | Nodal Officer                     | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                | REQUEST DISPOSED OF           | 04/03/2025                         | Kajal Saikia-(CPIO)               |                                         |

A-2206



Ref: NRL/CPIO/RTI/Q-2207

Date: 07<sup>th</sup> March 2025

To,

Ms. Goal Asma,

Vill: Barni,

PO- Barni,

PS: Hajo,

Dist. Kamrup, Assam- 781102.

Sub: Information under RTI Act, 2005.

Dear Madam,

This has reference to your application no- Nil dated 28-02-2025 seeking information under RTI Act 2005. Please find below the reply to the queries raised by you:

- Q.N.1 Kindly furnish me the salary statements last 1 (one) year of Md. Fiznur Hussain, Engineering Assistant of your Refinery bearing job code No. 150020.
- Q.N.2 Kindly furnish me the Form 16 of said Md. Fiznur Hussain, Engineering Assistant bearing Job code No. 150020.
- Q.N.3 Kindly give me the details about the present quarter of said Fiznur Hussain including his quarter Number and since when he has been residing in the present quarter.

Reply Q.N. 1 to 3:

These are the personal information of the employees. And hence as per section 8(1) (j) of the RTI Act, 2005 the information cannot be provided.

In case, you are not satisfied with the above reply, you may make an appeal to the First Appellate Authority within 30 days from the date of receipt of this letter as per provision at Section 19 of the RTI Act, 2005, whose details are as under.

Shri Monjit Kr. Borah, Chief General Manager (Maintenance),  
First Appellate Authority,  
Numaligarh Refinery Limited,  
Numaligarh, Golaghat, Assam-785699.

Thanking you,

Yours faithfully,

For & on behalf of NRL,

(Dr. Kajal Saikia),  
Chief General Manager (HR & L),  
And Public Information Officer, NRL

पोस्ट: एन, आर, प्रोजेक्ट, जिला: गोलाघाट, असम, पिन-785699  
P.O.: N.R. Project, District : Golaghat, Assam, PIN-785699

Registered Office

122ए, जी एस रोड, क्रिश्चियनबस्ती, गुवाहाटी - 781005 (असम), दुरभाष: 0361-2203140 / 220 3147, फेक्स: 0361-2203146, वेबसाइट: www.nrl.co.in  
122A, G.S. Road, Christianbasti, Guwahati - 781005 (Assam), Phone: 0361-2203140 / 2203147, Fax: 0361-2203146, Website: www.nrl.co.in

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/E/25/00004

Applicant Name (आवेदक का नाम)

GAURAV SARMA

Text of Application (आवेदन का पाठ)

Please provide information of following- 1. At present how much vacancy of GET Mechanical in NRL? Please provide exact number of vacancies and the offices where vacancy is present for GET Mechanical 2. Last time NRL conducted all India recruitment drive in the year 2021. Till then no recruitment drive is being planned and initiated. Please give proper information as when NRL will conduct next all india recruitment drive ?Please provide information about Attached Regards

Reply of Application (आवेदन का उत्तर)

| Sr No.<br>(क्रम सं) | Action Taken<br>(कार्रवाई की गई) | Date of Action<br>(कार्रवाई की तारीख) | Action Taken By<br>(कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|---------------------|----------------------------------|---------------------------------------|--------------------------------------|-----------------------------------------|
| 1                   | RTI REQUEST RECEIVED             | 03/03/2025                            | Nodal Officer                        |                                         |
| 2                   | REQUEST FORWARDED TO CPIO        | 10/03/2025                            | Nodal Officer                        | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                   | REQUEST DISPOSED OF              | 13/03/2025                            | Kajal Saikia-(CPIO)                  |                                         |

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Q- 2208

NRL/RTI/CPIO/Q- 2208

Q.N.1 At present how much vacancy of GET Mechanical in NRL? Please provide exact number of vacancies and the offices where vacancy is present for GET Mechanical.

Reply: Vacancies in NRL are on all India basis. Vacancy when arises will be advertised in NRL website as well as in newspaper. You may visit the same for any update.

Q.N.2 Last time NRL conducted all India recruitment drive in the year 2021. Till then no recruitment drive is being planned and initiated. Please give proper information as when NRL will conduct next all India recruitment drive.? Please provide information about this negligence by HR department.

Reply: Upcoming recruitments will be notified in the career portal in our website [www.nrl.co.in](http://www.nrl.co.in). You are advised to visit the same regularly.

## ACTION HISTORY OF RTI REQUEST No.NRLTD/R/E/25/00005

Applicant Name (आवेदक का नाम)

Vicky

Dear Sir, I am writing to request information under the Right to Information Act, 2005. 1. What is the process followed by NRL company to fulfil orders? 2. Once orders are placed by customers, how are they processed and fulfilled? Is this done on a first-come, first-served basis, or is there another method (e.g., random selection) used for order fulfillment? Is there transparency or a way to confirm that no specific company is prioritized during this

Attached Regards

Text of Application (आवेदन का पाठ)

Reply of Application (आवेदन का उत्तर)

| Sr No.<br>(क्रम सं) | Action Taken<br>(कार्रवाई की गई) | Date of Action<br>(कार्रवाई की तारीख) | Action Taken<br>By(कार्रवाई द्वारा) | Remarks (टिप्पणी)                       |
|---------------------|----------------------------------|---------------------------------------|-------------------------------------|-----------------------------------------|
| 1                   | RTI REQUEST RECEIVED             | 07/03/2025                            | Nodal Officer                       |                                         |
| 2                   | REQUEST FORWARDED TO CPIO        | 10/03/2025                            | Nodal Officer                       | Forwarded to CPIO(s) : (1) Kajal Saikia |
| 3                   | REQUEST DISPOSED OF              | 13/03/2025                            | Kajal Saikia-(CPIO)                 |                                         |

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Q-2209

Q.N.1 What is the process followed by NRL company to fulfil orders?

Reply: All mandatory requirements stipulated under various acts in respect of the product has to be fulfilled by the buyer to become a customer of NRL. A unique customer code is created and thereafter based on the enquiry and payment received and availability of the product the orders are executed.

Q.N.2 Once orders are placed by customers, how are they processed and fulfilled? Is this done on a first-come, first-served basis, or is there another method (e.g., random selection) used for order fulfilment? Is there transparency or a way to confirm that no specific company is prioritized during this process? If so, how can I verify this, and whom should I contact?

Reply: Depending on product availability and receipt of payment the loads are given to customers on timely reporting at dispatch terminal within the operating hours.

Q.N.3 Are there any specific criteria or priorities (e.g., bulk orders, long-term customers, etc.) that influence the order fulfilment process?

Reply: Refer point no (1) and (2).

Q.N.4 Does purchaser turnover matter in prioritising order?

Reply: No.

Q.N.5 Kindly provide me with the daily manufacturing capacity of Pet Coke & Paraffin Wax.

Reply: We do not manufacture Pet Coke. Raw Petroleum Coke (RPC) is generated during production process. The annual production is around 90 TMT which is converted to Calcined Petroleum Coke (CPC).

Q.N.6 Kindly provide me the value of purchases made to you of Pet Coke & Paraffin wax for the financial year 2023-24 & 2024- till date with purchaser names.

Reply: NRL does not manufacture Pet Coke. The surplus Raw Petroleum Coke (RPC) is sold through the auction route to the successful bidders.

Q.N.7 How often do you increase or decrease rates? And on what basis does it depend on?

Reply: The pricing of our products is governed by our pricing policy.