



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5141964 Dated/दिनांक : 09-07-2024

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	23-07-2024 15:00:00
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	23-07-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Petroleum And Natural Gas
Department Name/विभाग का नाम	Numaligarh Refinery Limited
Organisation Name/संगठन का नाम	Numaligarh Refinery Limited
Office Name/कार्यालय का नाम	Numaligarh Refinery Limited
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	SITC of Digital Conductivity Meter
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No
Annual Maintenance Charges Required	Yes
Type of Bid/बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days

Bid Details/बिड विवरण	
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

## EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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# ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	AXIS BANK LTD
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	33

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

## Beneficiary/लाभार्थी :

**CGM Commercial** 

Address for submission of original BG: General Manager (Finance) Finance dept, Admin building, 3rd Floor Numaligarh Refinery Ltd Golaghat, Assam 785699 (Cgm Commercial)

# Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

# MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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#### **Details of the Competent Authority for MII**

Name of Competent Authority	MOPNG
Designation of Competent Authority	MOPNG
Office / Department / Division of Competent Authority	MOPNG
CA Approval Number	FP-20013/2/2017-FP-PNG-Part(4) (E41432)
Competent Authority Approval Date	26-04-2022

Brief Description of the Approval Granted by	Vide MOPNG approval dated 26-04-2022 all proposal less
Competent Authority	than 1 crore is exempted.

Competent Authority Approval for not opting Make In India Preference: View Document

#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

  3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM (themselves or
- 3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 4. Purchase preference will be given to MSEs having valid Udvam Registration and whose credentials are validated online through Udvam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

#### Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
16-07-2024 15:00:00	Pre-bid meeting shall be held online via MS teams. Please send your queries to email id: ratul.nath@nrl.co.in before 15.07.2024.

## SITC Of Digital Conductivity Meter ( 1 pieces )

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज
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Annual Maintenance	
Warranty of required product	2 Year
Annual Maintenance Charges Duration (Post Warranty)	3 Year
Annual Maintenance Charges Frequenecy	Bi-annually

## Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	30 Days/दिन

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Arun Gogoi	785699,Numaligarh Refinery Limited, Chief General Manager (Commercial) PO-NRP, Numaligarh Warehouse office 03776-265562	1	90

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

<sup>\*</sup>Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

#### 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 3. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

#### 4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

#### **PRE-QUALIFICATION CRITERIA (PQC):**

The bidders who intend to participate in the tendering process shall meet the fo llowing minimum requirements and only such bidders shall be prequalified tech nically for further evaluation.

- 1.0 Bidder shall be a Manufacturer (OEM) or an Authorised dealer of item i.e. Digital Conductivity Meter for ATF with all accessories required to analyse the Electrical conductivity of Aviation Turbine Fuel sa mples as per Latest version of IS 1448(P:148)/ ASTM D 2624/ ISO 6297, IP 274.
- 1.1 Bidder must have supplied at least 1 unit the Analyser to any reputed lab/R&D centre in India in last 3 years.
- 2.0 Bidder shall submit the following documents in support of PQC as mentioned above.
  - 2.1 Detail certificate about the company registered as OEM of the item. In case, bidder is an authoris ed dealer of the offered item/s, bidder shall submit a sealed & signed copy of the certificate of de alership from OEM.
  - 2.2 Reference list of other clients, to whom the offer item/s have been supplied earlier.
    Copy of PO/POs & satisfactory installation reports of the Analyser against which offered equipm ent/s are supplied by bidder to other customer/s must be provided along with the bid.

### **TERMS AND CONDITIONS (COMMERCIAL):**

1	Price basis	FOR NRL Site, Numaligarh.
2 Scope : As per Technical Specification.		As per Technical Specification.

3	Payment Terms	<b>70</b> % of the Order value after inspection clearance against the supply of the instrument along with all accessories as per scope of supply.	
		<b>30%</b> against successful Installation, Testing, commissioning of the Equipment & Training to lab Personnel & instrument engineers at NRL. NRL will inform the Vendor within 10 days of the receipt of the Equipment for installation at Site.	
		<b>Note:</b> Bidders to note that NRL shall release all pa yments through e- payment mode (RTGS / NEFT) o nly and not through any other mode.	
		For payment administration or issues related to cle arance of Tax Invoices, contractors/suppliers may s end their request / query etc. to the e-mail ID: livde sk@nrl.co.in	
4	Price reduction clause d ue to delayed delivery	In case of delay in execution of the order, NRL may at its option, recover from the bidder price reduction of 0.5% of the value of delayed go ods per week of delay or part thereof subject to a maximum of 5% of the total order value of goods.	
5	Third Party Inspection ( TPI)	Not Required.	
6	Delivery schedule	dule  The instruments along with the accessories shall be supplied within 3 months to NRL Site, from the date of issue of Purchase order. The transportation charges shall be in bidder's scope.	
		Installation/Commissioning of the instrument shall be done within 30 days from the date of intimation by M/s. NRL after receipt of materials at site.	

#### 7. Guaranty/Warranty:

Following shall be terms and condition applicable during the Guarante e/Warranty period.

The Guarantee/Warranty period shall be minimum **24 months** (excluding the outage period), starting from the date of installation and successful completion of commissioning.

During the period bidder shall be responsible for the quality, proper d esign, workmanship and operation of the equipment, and all the acces sories supplied.

If the equipment goes out of order, bidder shall depute his service en gineer for repair/rectification of the problem within 72 hours after lod ging of complaint by NRL.

During the guarantee/ warranty period, bidder shall repair/ replace the any part/s of the instrument as required for rectification of the problem, free of cost.

Expenses against travel, accommodation, local transport etc. against any visit to site, during the guarantee/ warranty period shall be in Bid der's scope.

In case of major fault/repetitive failure of equipment, supplier shall re place the instrument with a new unit without any extra cost within 90 days.

Bidder's service engineer shall be a competent and experienced expert conversant with troubleshooting of complete equipment hardware and software.

Bidder shall depute service engineer, for preventive maintenance during warranty/guarantee period.

### Note:

- The above clause is non-negotiable and deviati on from the same shall lead to direct disqualific ation without any further intimation.
- ii) If there is a tender specific "Guaranty/Warranty" clause is mentioned in Technical Specification of the tender document; the clause mentioned in "Technical Specification" of the tender document shall prevail.

8 General Terms and Con

- i) NRL adopts a practice to verify documents submitted by L1 ( successful) bidder in support of bidder's credential against PQ C. Authentication may be verified with the issuing authorities, by way of direct communication to NRL over official e-mail ID s / Original letter of authentication by post. Bidders may also f ollow up with the issuing authority for eliciting early response. If documents remain unauthenticated till given timeline, NRL reserves the right to reject the bid. Proper address for commu nication, including e-mail ID of the issuing authority should be provided along the tender document.
- ii) Consortium/Joint venture bids shall not be accepted.
- iii) Canvassing in any other form by the bidder or by any other a gency on their behalf may lead to disqualification of their bid.
- iv) In case any of the document/information(s) furnished by a bid der are found to be false/forged, such bidder shall be kept in holiday list/ blacklist apart from other penal actions as deeme d fit by NRL.
- v) In case any bidder is found to be involved cartel formation, hi s bid will not be considered for evaluation/placement of order. Such bidder will also be debarred from bidding in future.
- vi) Bidders who are on holiday list by NRL or MoPNG will not be c onsidered. Accordingly, the bidder shall submit a self-declaration as per the format enclosed with the bid. It may be noted that if this declaration is found to be false, NRL shall ha ve the right to reject the bidder's offer, and if the bid has resul ted in a contract, the contract is liable to be terminated.
- vii) Printed terms and conditions, if any, submitted with the offer by the bidder shall be ignored and shall not be applicable in the event of order. In case of contradiction between the terms & conditions mentioned elsewhere in the offer by the bidder and terms and conditions mentioned in the bid document and NRL GPC; terms & conditions mentioned in the bid document and NRL GPC shall prevail. Moreover, rates & taxes indicated in the BOQ shall prevail.
- viii) Govt. has reduced the aggregate turnover for applicability of E-invoices from earlier limit Rs.10 crores to Rs. 5 crores, which will be effective from 1st August '2023. In view above, all concerns are re quested to raise only E-invoice to NRL with all requisite details like IR N, QR code etc. Non-complied invoices shall not be accepted for furth er processing.
- ix) All other terms and conditions of this tender shall be governed by NR L GPC 2023 (Indigenous). May find NRL's 'General Purchase Condition s (Indigenous) in the link. https://www.nrl.co.in/upload/nrlGeneral \_Purchase\_Conditions\_Indigenous\_2023.pdf
- x) NRL reserves the right to defer the date/time of opening of the offer; to make changes in the terms & conditions of tender document and to reject any or all bids at any time/stage without assigning any reason t hereof.
- xi) Bidder to submit all requested (as well as relevant documents as per requirement of the bid) along with unpriced offer. Failure on the part of bidder in not submitting the documents in required format with unpriced quotation and/or submitting incomplete replies/deviations may lead to rejection of bidder's quotation without any further communication.

#### **DOCUMENTS TO BE SUBMITTED ALONG WITH UNPRICED OFFER:**

SN	DOCUMENTS	REQUIREMENT
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1	Documents in support of PQC and Technical Specificati on	As per Requirement	
2	Datasheets, drawings, and other relevant details of the offered items.	As per Requirement	
3	Tender acceptance letter  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed & stamped	
4	Vendor information  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed & stamped	
5	<b>Dispatch and Invoice information</b> (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed & stamped	
6	Declaration for not being under liquidation, court receivership or similar proceedings.  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed, stamped and on endor's letterhead	
7	Self-declaration of blacklisting / holiday listing  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed & stamped	
8	Indemnity bond cum GST undertaking  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Duly filled, signed, stamped and on v endor's letterhead	
9	Documents for availing MSE benefit	UDYAM certificate as per provision in GeM.	
10	Special tender clause on procurement from a bid der from a country which shares land border with India  (Format enclosed in buyer uploaded bid Specific ATC of the GeM bid document)	Form A (Certificate of Complianc e) to be submitted (Duly filled, signe d, stamped and on vendor's letterhea d)	
11	Any other relevant documents as per requirement of the bid	As per the requirement	

## **PERFORMANCE BANK GUARRANTEE (PBG):**

Suppliers/Contractors are required to submit their PBGs strictly as per NRL standard forma only (Format en closed). If any bidder desires to make any changes to the standard format(s), same should be clearly indic ated in their bid itself for acceptance of NRL during the techno-commercial evaluation stage. Decision for a cceptance or refusal of any request for change by NRL shall be at the sole discretion of NRL. No change re quest after acceptance of bid may be allowed.

The PBG shall be valid for- Contractual Delivery Date (CDD) + Warranty Period + Claim period of 6 months

In case of delay in delivery/completion and/or extension of CDD/CCD, the validity of the PBG should be ext ended by the Supplier/Contractor prior to expiry of the original validity period. Pending such timely extensi on, suit or action to enforce a claim under Guarantee may be initiated by NRL.

In case, PBG is not provided by the Vendor, equivalent amount shall be retained in lieu of PBG, till the expiry of BG period.

#### Address for submission of original BG:

General Manager (Finance)

Finance dept, Admin building, 3rd Floor

Numaligarh Refinery Ltd

Golaghat, Assam 785699

Bank guarantee should be routed through SFMS platform. Relevant information are as follows:

#### Beneficiary bank details:

Axis Bank

Chhibber House, Ground Floor, G.S Road, Guwahati -781005

IFSC: UTIB0000140

Advising message to be sent to beneficiary bank:

IFN 760 / IFN 760 COV for issuance of bank guarantee

IFN 767 / IFN 767 COV for amendment of bank guarantee.

Field number as "7037" and Particulars (to be mentioned in Row 1) as "NRL140025551" should be correctly captured in the above messages.

The supplier shall submit to NRL the copy of SFMS message as sent by the issuing bank along with the original bank guarantee. Issuing bank mail ID should be invariably mentioned on the face of the bank guarantee

#### **COMMUNICATION MATRIX:**

QUERY TYPE	NAME	DESIGNATION	EMAIL ID	CONTACT NO
Technical /Inspe ction /QAP	Nileem Gogoi	AM(QC)	nileem.gogoi@nrl.co.in	9435703139
Commercial	Ratul Nath	SM (Commercial)	ratul.nath@nrl.co.in	8653182519

#### Note:

- 1. Vendors are requested to check the UoM (Unit of Measurement) in the BOQ and quote accordingly as per the UoM mentioned in BOQ.
- 2. All terms and conditions written in buyer added terms and conditions shall prevail over other.

#### 5. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

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# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

# **Additional Clause For Annual Maintenance Charges**

- **1.**AMC charges to be indicated as percentage of cost of Product/Equipment quoted for each year after the warranty period.
- 2. GST shall be included in the AMC Charges quoted.
- **3.** The AMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to RA decrement rules shall be applicable on total price inclusive of AMC charges.
- **3.1** Buyer shall indicate number of years of warranty by selecting option of 1- 10 Years available in the field depending on warranty parameter applicable in category parameters for the equipment. The Seller while participating in Bid/RA will get fields to indicate AMC charges as percentage depending on number of years of AMC selected by Buyer. The following shall be applicable If 5 year AMC selected.
- **3.1.1** AMC charges for first year after warranty period Percentage to be indicated- A1.
- **3.1.2** AMC charges for second year after warranty period Percentage to be indicated A2.
- **3.1.3** AMC charges for third year after warranty period Percentage to be indicated A3.
- **3.1.4** AMC charges for fourth year after warranty period Percentage to be indicated A4.

- **3.1.5** AMC charges for 5th year after warranty period Percentage to be indicated A5.
- **3.2** The calculation of AMC Charges shall take in to account of number of years of warranty and duration of AMC as specified while creating bid.
- **3.3** AMC charges to be indicated for each subsequent year should be same or higher than preceding year.
- **3.4** The AMC charges shall be offered within range of 3 to 10% of cost of equipment.
- **4.**Since AMC charges are to be paid only later for each year during AMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of product/equipment and not on basis of cost of equipment along with AMC Charges.
- **5.** Performance bank guarantee applicable for AMC is to be submitted at start of the AMC and shall be applicable as 5% on the total contract value including AMC Charges The PBG submitted after award of contract shall be released only after new PBG for the AMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for AMC is to remain valid till completion of AMC period plus one year .The bank guarantee for AMC shall be submitted to buyer directly.
- **6.** In case of splitting of quantity product/equipment cost and AMC charges offered by L-1 in the evaluated cost shall be matched by higher quoting eligible bidders on one to one basis .The equipment cost shall be matched and AMC charges shall be matched year to year.
- **7.** The AMC Contract shall be an offline contract to be handled by buyer. The payment of AMC will be made on AMC frequency (as indicated above) basis after satisfactory completion of said period, duly certified by end user and scope of AMC will be as per para 1 above.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---