

Bid Document

Bid Details	
Bid End Date/Time	25-05-2022 13:00:00
Bid Opening Date/Time	25-05-2022 13:30:00
Bid Offer Validity (From End Date)	75 (Days)
Ministry/State Name	Ministry Of Petroleum And Natural Gas
Department Name	Numaligarh Refinery Limited
Organisation Name	Numaligarh Refinery Limited
Office Name	Numaligarh Refinery Limited
Total Quantity	2
Item Category	water baths (Q3)
Years of Past Experience Required for same/similar service	3 Year (s)
MSE Exemption for Years Of Experience	Yes
Startup Exemption for Years Of Experience	Yes
Document required from seller	Experience Criteria *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method	Total value wise evaluation

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

Bid splitting not applied.

MII Purchase Preference

MI Purchase Preference	No
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MSE Purchase Preference

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
17-05-2022 11:00:00	Via MS teams. However bidders failing to attend can also participate in bidding. Bidders who want to participate on pre bid meeting are requested to mail us on before 14.05.2022 on email id yuv.hazarika@nrl.co.in (cc to bhupen.n.sarma@nrl.co.in)

Water Baths (2 pieces)

Brand Type	Registered Brand
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Technical Specifications

* As per GeM Category Specification

Specification	Specification Name	Bid Requirement (Allowed Values)
Water Bath Chamber Dimensions, Capacity and Construction	Water bath Chamber Capacity	> over 4 to 6 litre
	Chamber Construction:	Double walled rectangular chamber
	Material of Outer Chamber Construction:	Epoxy / Powder coated Stainless Steel SS304
	Number of racks provided with Water bath unit	0, 2, 4, 6, 8, 10, 12, 14
	Number of 75 mm diameter Holes provided:	0, 6
Heating Arrangement Parameters	Heating Capacity (>=):	800, 1000, 1500, 2000, 2400, 2500, 3000, 200, 1200
Control Panel and Display Unit	Control Panel has:	ON/Off Switch, Heating & Temperature (Set & Actual) Indicators, Power mains Indicator, Temperature controller, Circulation Controller (if Water bath has circulation facility), Refrigeration Controller (if Water bath has chamber refrigeration facility), Shaking Controller (if Water bath has shaking facility)
	Adjustable shaking frequency in rpm	NA
	Type of Temperature controller	Digital controller cum Indicator PID Based control Or higher
	Water bath Display type:	Digital (numerical/application specific) backlit LCD display
	Integrated circulation pump for temperature homogeneity	Yes, No Or higher
	Removable bottom plate and shaking inserts	Yes, No, N/A for shaking insert if the equipment provided without circulation feature Or higher
Water bath Temperature	Temperature range of bath chamber:	5°C above ambient to 99.9°C
	Temperature control sensitivity:	±0.5°C or better, ±0.2°C or better, ±0.1°C or better Or higher
	Least temperature increment Step available	5 degree C, 1 degree C, 0.1 degree C, 0.01 degree C Or higher
	Temperature Accuracy:	±5°C or better, ±1°C or better, ±0.5°C or better, ±0.2°C or better, ±0.1°C or better Or higher
	Safety Features:	Low fluid Alarm, High limit Alarm, Over temperature Alarm & cutoff, Redundant safety thermostat
Power Requirement, Certifications and Warranty	Power requirement:	220 V 50 Hz Single Phase AC
	Availability of Test Report from Central Govt/NABL/ILAC accredited lab to prove conformity to specification	Yes, No

Specification	Specification Name	Bid Requirement (Allowed Values)
	Equipment has CE certification	Yes
	Warranty Period:	3, 5 Or higher
Cover	Lid/cover Provided	Yes
Timer Unit	Timer Provided	Yes
	Timer Setting (minimum increment step)	0 - 300
Miscellaneous Features	Drain plug in Chamber provided	Yes
	Data Logging facility through (RS 232/USB/HDMI/Bluetooth etc) to computer available:	Yes
	Drain screw for emptying of water bath	Yes, No Or higher
	Seamless and waterproof keypad	Yes Or higher

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Arun Gogoi	785699,Numaligarh Refinery Limited, Chief General Manager (Commercial) PO-NRP, Numaligarh Warehouse office 03776-265562	2	60

Special terms and conditions-Version:1 effective from 03-09-2020 for category water baths

1. 1. Comprehensive warranty:

Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares,. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables .Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.

2. Service centres:

Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address ,telephone numbers, e mails etc at time of making the supplies .It shall be the

responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled .Details of toll free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.

3. Source of supply:

It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them .

4. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take in to consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed .Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date , brief description of goods including quantity ,. Packing list reference number , country of origin of goods and any other relevant details.

5. Spare Parts:

Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM . It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies .In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available.

OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied

6. Installation, Training, Manuals:

Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and Supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations , training and manuals the same shall also be applicable.

7. Electrical safety checking:

Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.

8. Software:

All software updates should be provided free of cost during warranty period.

Buyer Added Bid Specific Terms and Conditions

1. Generic

Bidder shall submit the following documents along with their bid for Vendor Code Creation:

- a. Copy of PAN Card.

- b. Copy of GSTIN.
- c. Copy of Cancelled Cheque.
- d. Copy of EFT Mandate duly certified by Bank.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1) For PQC refer "Buyer added ATC documents".
- 2) All the other technical conditions shall be as per " Buyer added ATC documents"
- 3) Commercial terms and conditions shall be as per GPC of NRL whose link is as follows:
https://www.nrl.co.in/upload/nrlGPC_Indigenous_2021.pdf
- 4) In case of common specification in "Buyer added ATC documents" , GPC of NRL and specification selected for creating the bid, then the specification mentioned in the "Buyer added ATC documents" shall prevail.
- 5) For technical queries mail to be forwarded to following mail ids:
To: bhupen.n.sarma@nrl.co.in
CC: kothapali.srinivas@nrl.co.in
- 6) For commercial related queried mail to be forwarded to following mail id:
To: yuv.hazarika@nrl.co.in

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to

undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---