



NUMALIGARH REFINERY LIMITED
NOTICE INVITING TENDER

Two parts ONLINE bid (E-tender) offers are requested from competent bidders for following work:

Name of Work:	Supervisory Service for Steam Turbine, Compressors and Gear Boxes at Numaligarh Refinery site.		
Tender No. & Date :	OC16000367 dated 17.02.2021		
Due Date & Time of Submission:	Closing of bidding	:	10.03.2021 at 11:00 AM.
	Opening of bid	:	11.03.2021 at 11:00 AM.
Earnest Money Deposit:	Not applicable.		
	Non-MSE bidders will have to submit an undertaking as provided in the tender document.		
Contract Period:	01(one) year from the date of placement of work order which is extendable by another one (01) year at the same rate, terms & conditions based on the requirement of NRL.		

BRIEF SCOPE OF WORK: Refer tender document and SOR.

Tender Schedule:

Sl. No.	Title	Date & Time
1	Tender Publish Date / download start date / Bid Submission start date & time	17.02.2021 at 11.00AM
2	Tender document download end date & time / Bid Submission end date & time	10.03.2021 at 11.00 AM
3	Bid opening date & time (Technical Bid)	11.03.2021 at 11.00 AM

PRE-QUALIFICATION CRITERIA:

Past Experience of having successfully completed similar works during last 10 years ending last month should be either of the following:

- One similar work costing not less than = Rs.4.13 Lacs
- Two similar works costing not less than= Rs.3.31 Lacs each and
- Three similar works costing not less than=Rs.2.48 Lacs each.

***Similar Works:**

1. *The party must have sufficient & capable workforce having hands on experience of working on BHEL make machineries as per Annexure-I mentioned in Technical tender document or equivalent BHEL make machineries in the last ten years from the tender date in India. Documentary evidence in support of the same in the form of work order and work completion certificate to be submitted along with the offer. The bidder shall also submit detail information of service provided in Turbines, compressors and Gear boxes covered under such orders. If such information is not appearing in the work order, same shall be submitted in a separate sheet mentioning the work order number duly vetted by E-I-C.*

2. *The bidder must have specific experience of working on Governing system of STG. The bidder must submit documentary evidence along with the offer in the form of work order/work completion certificate and Performance certificate of successful overhauling/maintenance/calibration of Governing system of STG in the last ten years from the tender date in India.*

3. *Minimum Qualification & Experience required :*

(A) *Expert: Ex BHEL employee having B.E./Diploma in Mechanical Engineering with minimum 15 Years of hands on experience in troubleshooting and overhauling of equipment at M/s BHEL as per Annexure-I or equivalent BHEL make machineries.*

- (B) Engg/Assistant: (i) B.E with 03 Years of experience
(ii) Diploma in Engineering with 07 Years of experience
(iii) ITI with 10 years of Experience

The bidder shall provide adequate documentary evidence in support of qualification and experience along with the offer.

4. *The party must be capable to depute up to 03 personnel (Expert + Engg/Assistant) at the same time for simultaneous works at different units of the refinery or different nature of job in the same equipment (e.g. overhauling of Compressor, turbine, gear box in the same equipment) during RTA or emergency.*

Note: Pre-qualification criteria will be checked at the time of techno-commercial evaluation of the offer. Bidders are to note that no further communication may be made to ascertain their prequalification. The offers with incomplete/ irrelevant documents/ anomalies may be straightway rejected without any communication. Vendor shall submit their offers strictly in compliance with tender documents. Offers submitted in other forms or in vendors own style shall not be entertained and shall not be taken into cognizance.

Note: Relevant work order copies and completion certificates are to be enclosed with offer. The value of past experience shall be adjusted at a simple rate of 07% for every completed year and / or part thereof ending last day of the month proceeding the month in which bids are invited).

AVERAGE ANNUAL TURNOVER

- During the last 3 years, ending 31st March of 2020, shall be at least Rs.2.48 Lacs.

ADDITIONAL REQUIREMENT

1. Possession of Income Tax PAN No.; PF code, ESI, GST registration certificate, etc.

SPECIAL NOTE TO THE BIDDERS:

The relaxation of prior experience and prior turnover for MSE and start up bidders will not be applicable for this tender as the Service is related to critical equipment and public safety. As such PQC is to be complied by all the participating bidders.

- *NRL adopts a practice to verify documents submitted by L1 (successful) bidder in support of bidder's credential against PQC. Authentication may be verified with the issuing authorities, by way of direct communication to NRL over official e-mail IDs / Original letter of authentication by post. Bidders may also follow up with the issuing authority for eliciting early response. If documents remain unauthenticated till given time line, NRL reserves the right to reject the bid.*

Proper address of communication, including e-mail ID of the issuing authority should be provided along the tender document.

Document submitted in support of PQC	Communication Address	Email-ID

OTHER REQUIREMENT:

It is to be noted that experience as main contractor will only be taken cognizance of for the purpose of assessing qualifying criteria. However, authorized sub-contractors under principal contractors can also be considered provided their works completion certificate is issued by the client organization in case of job executed elsewhere under PSUs, limited companies, Government Departments, Quasi government

and autonomous bodies. However, in case of sub-contractors under contractors engaged by NRL, the works completion certificate issued by the main contractor will also be acceptable provided the same is endorsed in original by Engineer-in-charge of NRL in terms of job description and value.

For accepting experience as sub-contractor(s) or contractors under Private Organizations, in addition to the requisite certificates (letter of award and job completion certificate etc.) TDS certificate issued by principal contractor / private organization shall form the basis for considering experience and value of work executed.

Please refer tender document for details.

IMPORTANT NOTE:

- 1) Tender documents should be downloaded from Central Public Procurement Portal <http://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled/registered in e-procurement should enroll/register before participating, through the website <http://eprocure.gov.in/eprocure/app>. Bidders are advised to go through instructions provided as ‘**Instructions for online Bid Submission**’ provided in the next page.
- 2) Bidders can access tender documents from the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <http://eprocure.gov.in/eprocure/app>.
- 3) Tenders and supporting documents should be uploaded through e-procurement portal only. Hard copy of the tender documents will not be accepted.

Both Technical bid and Financial bid are to be submitted concurrently, duly digitally signed in the web site <http://eprocure.gov.in/eprocure/app>.

Online Bids are received only on CPPP Portal website <http://eprocure.gov.in/eprocure/app> on or before due date as indicated in the NIT. The bidder shall be at liberty to be present either in person or through an authorized representative at the time of opening of the Technical Bid. Price Bids of only those bidders shall be opened who are Techno-commercially qualified, at a time and place for which notice shall be given. The qualified bidders shall be at liberty to be present either in person or through an authorized representative at the time of opening of the Price Bids with the Bid Acknowledgement Receipt.

GM (Commercial) I/C
Numaligarh Refinery Limited

Instructions for Online Bid Submission

This tender document has been published on the Central Public Procurement Portal (URL: <http://eprocure.gov.in/eprocure/app>). The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at:

<http://eprocure.gov.in/eprocure/app>

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <http://eprocure.gov.in/eprocure/app>) by clicking on the link “Click **here to Enroll**” on the CPP Portal. Enrolment is free of Charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.

- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

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