



The subject job falls under the category of critical security operation and equipment's etc. Hence, there will be no relaxation pertaining to 'prior turnover' and 'prior experience / technical requirements' for MSE and 'Start Up' bidders in this tender

Two parts ONLINE bid (E-tender) offers are requested from competent bidders for following work:

Name of Work:	Deployment of Robotics Process Automation	
Tender No. & Date :	OC29000064/ND dated 15.02.2022	
Date & Time of Pre bid Conference / Venue:	At 11.00 AM of 22.02.2022	Mode Of Meeting: ONLINE
Due Date of Submission:	Before 11.00 AM of 1.03.2022	
Technical Bid opening date & time:	After 11.00 AM of 2.03.2022	
Earnest Money Deposit:	41000	
Contract Period:	41 months from the date of PO	

PRE-QUALIFICATION CRITERIA

A) **Past Experience** of having successfully completed similar works* during last 10 years (as on the last date of the month preceding the last bid submission date) should be either of the following:

- One similar work costing not less than Rs.40.75 Lakhs
- Two similar works costing not less than Rs.32.60 Lakhs each and
- Three similar works costing not less than Rs.24.45 Lakhs each.

* Similar works: Bidder should have completed RPA or intelligence automation assignment and should have deployed BOTs in at least Four (04) companies engaged in Oil & Gas Segment in India (both PSU Sector and Non PSU Sector) or in any Central PSU in India, having an annual turnover of at least Rs 15,000 Crores in FY 2020-21. Out of 4 companies, at least Two (02) Central PSUs should be Maharatna / Navaratna / Miniratna Category 1 PSU with annual turnover stated above

*Multiple Work Orders executed for the same Client for a particular job shall be considered as a single completed job.

*Ongoing projects which meet the above defined criteria shall be considered as completed similar work provided GO-Live for at least one of the processes has been achieved.

Note: Copies of Relevant Work Order (s) with SOR and corresponding completion certificates are to be enclosed with un-priced bid. The value of past experience shall be adjusted at a simple rate of 07% for every completed year and / or part thereof ending last day of the month preceding the month in which bids are invited.

B) System Implementor can be either an OEM or authorized agency duly certified by OEM. However, bid to be submitted by a single bidding entity. JV/ Partnership/ Joint bidding is not acceptable. System Implementation (SI) Partner to submit:

- IPR owner proof of OEM in case OEM itself is the bidder
- In case bidder is authorized agency of the OEM -
 - Relevant agreement with OEM
 - Manufacturer's Authorization Format (MAF) signed by OEM

C) **AVERAGE ANNUAL TURNOVER:** During the last 3 years, shall be at least Rs. 24.45 Lakhs.

Note: Bidders to submit copies of audited Trading and P/L account(s) for the last three financial years in support of annual turnovers or certification of annual turnover for the last three financial years from a registered chartered accountant firm. In absence of audited Trading and P/L account(s) for FY 2020-21, bidder may submit the documents pertaining to FY 2017-18

D) **POSSESSION OF VALID GST REGISTRATION CERTIFICATE:** Bidders are requested to upload their 'VALID GSTIN/UIN Certificate' along with the Bid Document. NRL at its discretion may not consider the bidder's bid for further evaluation if the same is not found uploaded with the bid or not found to be valid in GST portal

Please refer tender document and annexures for more details.

IMPORTANT NOTE:

- Tender documents should be downloaded from Central Public Procurement Portal <http://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled/registered in e-procurement should enroll/register before participating, through the website <http://eprocure.gov.in/eprocure/app>. Bidders are advised to go through instructions provided as 'Instructions for online Bid Submission' provided in the next page.
- Bidders can access tender documents from the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <http://eprocure.gov.in/eprocure/app>.

3) Tenders and supporting documents should be uploaded through e-procurement portal only. Hard copy of the tender documents will not be accepted.

Both Technical bid and Financial bid are to be submitted concurrently, duly digitally signed in the web site <http://eprocure.gov.in/eprocure/app>.

Online Bids are received only on CPPP Portal website <http://eprocure.gov.in/eprocure/app> on or before due date as indicated in the NIT. The bidder shall be at liberty to be present either in person or through an authorized representative at the time of opening of the Technical Bid. Price Bids of only those bidders shall be opened who are Techno-commercially qualified, at a time and place for which notice shall be given. The qualified bidders shall be at liberty to be present either in person or through an authorized representative at the time of opening of the Price Bids with the Bid Acknowledgement Receipt.

CGM (Commercial)

Numaligarh Refinery Limited