

## Bid Document

| Bid Details                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Bid End Date/Time</b>                                                     | 20-10-2022 15:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Bid Opening Date/Time</b>                                                 | 20-10-2022 15:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Bid Offer Validity (From End Date)</b>                                    | 180 (Days)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Ministry/State Name</b>                                                   | Ministry Of Petroleum And Natural Gas                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Department Name</b>                                                       | Numaligarh Refinery Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Organisation Name</b>                                                     | Numaligarh Refinery Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Office Name</b>                                                           | Numaligarh Refinery Limited                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Item Category</b>                                                         | Custom Bid for Services - Service contract for spring support healthiness checking Supervision for Rectification at Numaligarh Refinery Site Item 10 Charges for Expert for healthiness checking and supervision of rectification of spring supports in H.. , Custom Bid for Services - Item 20 Charges for Technician for healthiness checking and supervision of rectification of spring supports in HCU and H2U at NRL site in total compliance with Technical tender document on man day basis 8 hours per day from .. , Custom Bid for Services - Item 30 Mobilization demobilization of manpower tools and tackles at actuals vendor to submit original bills |
| <b>Contract Period</b>                                                       | 1 Year(s) 6 Month(s)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>           | 7 Lakh (s)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>MSE Exemption for Years of Experience and Turnover</b>                    | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Startup Exemption for Years of Experience and Turnover</b>                | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Document required from seller</b>                                         | Experience Criteria,Bidder Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer                                                                                                                                                                                                                                                                                   |
| <b>Bid to RA enabled</b>                                                     | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Time allowed for Technical Clarifications during technical evaluation</b> | 2 Days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Evaluation Method</b>                                                     | Total value wise evaluation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Financial Document Indicating Price Breakup Required</b>                  | Yes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

**EMD Detail**

|                   |           |
|-------------------|-----------|
| Advisory Bank     | HDFC Bank |
| EMD Percentage(%) | 0.50      |
| EMD Amount        | 12000     |

**ePBG Detail**

|          |    |
|----------|----|
| Required | No |
|----------|----|

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

SM(Commercial)

Numaligarh Refinery Limited, NUMALIGARH REFINERY Limited, NUMALIGARH REFINERY Limited, Ministry of Petroleum and Natural Gas  
(Mrityunjay Khound)

**Splitting**

Bid splitting not applied.

**MSE Purchase Preference**

|                         |     |
|-------------------------|-----|
| MSE Purchase Preference | Yes |
|-------------------------|-----|

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Additional Qualification/Data Required**

**Scope of Work:**[1665048130.pdf](#)

**Service Level Agreement (SLA):**[1665048138.pdf](#)

**Payment Terms:**[1665048146.pdf](#)

**GEM Availability Report ( GAR):**[1665048161.pdf](#)

**Custom Bid For Services - Service Contract For Spring Support Healthiness Checking Supervision For Rectification At Numaligarh Refinery Site Item 10 Charges For Expert For Healthiness Checking And Supervision Of Rectification Of Spring Supports In H.. ( 1 )**

**Technical Specifications**

| Specification                                                                                | Values                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Core</b>                                                                                  |                                                                                                                                                                                                                                                          |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Service contract for spring support healthiness checking Supervision for Rectification at Numaligarh Refinery Site Item 10 Charges for Expert for healthiness checking and supervision of rectification of spring supports in HCU and H2U at NRL site in |
| Regulatory/ Statutory Compliance of Service                                                  | YES                                                                                                                                                                                                                                                      |
| Compliance of Service to SOW, STC, SLA etc                                                   | YES                                                                                                                                                                                                                                                      |
| <b>Addon(s)</b>                                                                              |                                                                                                                                                                                                                                                          |

**Additional Specification Documents**

**Consignees/Reporting Officer**

| S.No. | Consignee/Reporting Officer | Address                                                                                                                 | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Additional Requirement |
|-------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------|
| 1     | Prem Kumar Pandey           | 785699,Numaligarh Refinery Limited, Chief General Manager (Commercial) PO-NRP, Numaligarh Warehouse office 03776-265562 | 1                                                                                | N/A                    |

**Custom Bid For Services - Item 20 Charges For Technician For Healthiness Checking And Supervision Of Rectification Of Spring Supports In HCU And H2U At NRL Site In Total Compliance With Technical Tender Document On Man Day Basis 8 Hours Per Day From .. ( 1 )**

**Technical Specifications**

| Specification                                                                                | Values                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Core</b>                                                                                  |                                                                                                                                                                                                                                            |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Item 20 Charges for Technician for healthiness checking and supervision of rectification of spring supports in HCU and H2U at NRL site in total compliance with Technical tender document on man day basis 8 hours per day from 9am to 5pm |
| Regulatory/ Statutory Compliance of Service                                                  | YES                                                                                                                                                                                                                                        |
| Compliance of Service to SOW, STC, SLA etc                                                   | YES                                                                                                                                                                                                                                        |
| <b>Addon(s)</b>                                                                              |                                                                                                                                                                                                                                            |

#### Additional Specification Documents

#### Consignees/Reporting Officer

| S.No. | Consignee/Reporting Officer | Address                                                                                                                 | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Additional Requirement |
|-------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------|
| 1     | Prem Kumar Pandey           | 785699,Numaligarh Refinery Limited, Chief General Manager (Commercial) PO-NRP, Numaligarh Warehouse office 03776-265562 | 1                                                                                | N/A                    |

#### Custom Bid For Services - Item 30 Mobilization Demobilization Of Manpower Tools And Tackles At Actuals Vendor To Submit Original Bills ( 1 )

#### Technical Specifications

| Specification                                                                                | Values                                                                                                       |
|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| <b>Core</b>                                                                                  |                                                                                                              |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Item 30 Mobilization demobilization of manpower tools and tackles at actuals vendor to submit original bills |
| Regulatory/ Statutory Compliance of Service                                                  | YES                                                                                                          |
| Compliance of Service to SOW, STC, SLA etc                                                   | YES                                                                                                          |
| <b>Addon(s)</b>                                                                              |                                                                                                              |

#### Additional Specification Documents

### Consignees/Reporting Officer

| S.No. | Consignee/Reporting Officer | Address                                                                                                                 | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Additional Requirement |
|-------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------|
| 1     | Prem Kumar Pandey           | 785699,Numaligarh Refinery Limited, Chief General Manager (Commercial) PO-NRP, Numaligarh Warehouse office 03776-265562 | 1                                                                                | N/A                    |

## Buyer Added Bid Specific Terms and Conditions

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition

specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**