

**NUMALIGARH
REFINERY
LIMITED**



A GOVERNMENT OF INDIA UNDERTAKING

**TENDER DOCUMENT
for
Supply & Installation SD-WAN solution for WAN
network across NRL Offices (COMM/C11/7165)**

(Tender No. OC11000121/HIR)

PART – I: UN-PRICED BID



**PREPARED & ISSUED BY
NUMALIGARH REFINERY LIMITED**

A Govt. of India Enterprise)



NUMALIGARH REFINERY LIMITED
NOTICE INVITING TENDER

JOB NAME:

Supply & Installation SD-WAN solution for WAN network across NRL Offices (COMM/C11/7165).

TENDER DETAILS

E – Tender Reference No : OC11000121
Col. No. : OC11000121/HIR
Tender Publish Date : 30-10-2019 at 05:00 PM
Officer Name : Hirendra Bora; Officer (Commercial)
E-Mail : hirendra.bora@nrl.co.in
Phone : 03776-265409

Note: Only online offer shall be considered against the subject enquiry. For details please go to NRL's e-tendering portal <http://eprocure.gov.in/eprocure/app>.

Bids shall be submitted online only at CPPP website: <http://eprocure.gov.in/eprocure/app>.
Tenderer/Contractors are advised to follow the instructions provided in the 'Instructions to the Contractors/Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <http://eprocure.gov.in/eprocure/app>'.

NRL invites Online Bids from Prospective Bidders through e-tendering mode for subject items.

This Tender is being conducted in e-tendering mode & the Bid documents can be downloaded for ONLINE bidding by the bidders, who has the Digital Signature Certificates.

For any assistance you may please contact our service provider personal:

Dhiraj Mohan Saikia,
Phone No. 03776 – 265774,
Email ID: z_tender@nrl.co.in
M: 96788 65102

For any Technical Clarification please contact:

Mr. Jyotishman Kakoty
MANAGER (IIS), Information Technology
E-mail ID: jyotishman.kakoty@nrl.co.in
Mobile No.: 9435593212

1. EVALUATION & ORDER AWARD:

- ❖ Evaluation will be done on “**OVERALL LOWEST OFFER BASIS**” and items are **NOT SPLITABLE**.

2. PRE-QUALIFICATION CRITERIA:

Participating Bidders shall meet all the following prequalification criteria (technical):

1. The Technical solution must be vetted by OEM and the bidders will have to submit authorization from OEM mentioning the Tender / RFQ number for participating in this tender.
2. Installation and configuration of the SD-WAN solution and integration with existing NRL Setup will be under the scope of the OEM and will be done through OEM Certified Engineer.
3. Post installation warranty maintenance services will be directly provided by the OEM.
4. The items should be supplied to Refinery Site, NRL.
5. Bidder must clearly mention about the technical deviation of the offered model (if any).
6. Detailed technical literature of the product offered is to be enclosed along with the bid.
7. The bidder will have to submit the technical bid (point wise in a tabular format) mentioning the compliance / non-compliance of the technical specifications mentioned in the tender.
8. The bidder should have experience in supply and installation of SD-WAN in PSU Government / Private Organizations in India. Proof of the same (Purchase Order Copy) has to be submitted along with the bid.
9. OEM has to be mentioned in Gartner Magic Quadrant for WAN edge infrastructure.
10. OEM has to have dedicated technical support team in India to provide 24x7 technical support.
11. Bidder must include all applicable Hardware / cloud Subscription / software license cost while quoting so that all features mentioned in the tender are available from Day-1.
12. Bidder shall note that all SDWAN components are of critical nature to the organization and any component of Chinese origin or designed & manufactured in China shall not be acceptable and shall not be offered by bidders.

SPECIAL NOTE TO THE BIDDERS:

Item performance is directly related to uninterrupted operation and is necessary for safety of man and machine. Thus to ensure that the items procured have reliable and proven performance PQC cannot be relaxed for MSE/start-up vendor for the subject tender. As such Pre-Qualifying Criteria mentioned in the tender should be complied by all participating bidders.

3. DOCUMENTS TO BE UPLOADED AS A PART OF PART – I: TECHNO-COMMERCIAL / UNPRICED E-BID:

- a) Documents in support of PQC of the tender.
- b) Complete set of tender documents duly signed and stamped.
- c) Special Instruction to bidders duly signed and stamped.
- d) Vendor Details as per Format enclosed.

4. DOCUMENTS TO BE SUBMITTED AS A PART OF PART – II: PRICED E-BID:

- (a) BoQ/Priced Bid “in "XLS" format as per instructions provided.

5. GENERAL:

- i) **Consortium/Joint venture bids shall not be accepted.**
- ii) Canvassing in any other form by the bidder or by any other agency on their behalf may lead to disqualification of their bid.
- iii) In case any of the document/information(s) furnished by a bidder are found to be false/forged, such bidder shall be kept in holiday list/ black list apart from other penal actions as deemed fit by NRL.
- iv) NRL reserves the right to defer the date/time of opening of the offer; to make changes in the terms & conditions of tender document and to reject any or all bids without assigning any reason thereof.

IMPORTANT NOTE:

- 1) Tender documents may be downloaded from Central Public Procurement Portal <http://eprocure.gov.in/eprocure/app>. Aspiring Bidders/ Suppliers who have not enrolled/registered in e-procurement should enroll/register before participating through the website <http://eprocure.gov.in/eprocure/app>. The portal enrollment is free of cost. Bidders are advised to go through instructions provided at **Appendix-A regarding 'Instructions for online Bid Submission'**.
- 2) Tenderers can access tender documents on the website, fill them with all relevant information and submit the completed tender document into electronic tender on the website <http://eprocure.gov.in/eprocure/app>.
- 3) Tenders and supporting documents should be uploaded through e-procurement. Hard copy of the tender documents will not be accepted.
- 4) **All documents as per tender requirement should be uploaded online and further no documents will be accepted offline.**
- 5) **Any queries related to tender must be asked or clarified online (after logging with your User ID) before last date of bid submission.**
- 6) Both **Technical Bid** and **Financial Bid** are to be submitted concurrently duly digitally signed in the website <https://eprocure.gov.in/eprocure/app>.

Tender Schedule

SN.	Title	Date & Time
1	Tender Publish Date	30-10-2019
2	Tender document download start date & time	30-10-2019 at 05:00 PM
3	Pre-Bid Meeting Date	Not Applicable
4	Tender document download end date & time	20-11-2019 at 11.00 AM
5	Bid Submission start date & time	30-10-2019 at 05:00 PM
6	Bid Submission end date & time	20-11-2019 at 11.00 AM
7	Bid opening date & time (Technical Bid)	21-11-2019 after 11.00 AM

Bid submission or queries relating to CPP Portal in general may be directed to the CPP Portal Helpdesk at 0120-4200462 / support-eproc@nic.in
