



**NUMALIGARH
REFINERY
LIMITED**

[Managing Director's Message]

Dear Colleague,

I take this opportunity to put on record my heartfelt appreciation for each one of you for your whole hearted efforts in dealing with the unfortunate incident of a major fire, which occurred for the first time since commissioning of the Refinery, in the Hydrocracker Unit on the evening of 7th April, 2012.

It is because of your sincerity and dedication complemented by the robust Disaster Management Systems that has matured over the years, that the fire could be not only be doused within a matter of an hour and a half but could also be contained within the unit without affecting other units or causing any injury or loss of precious human lives. The entire episode is a clear manifestation of the level of commitment, courage, sense of involvement and belongingness of our employees to rise to the occasion and stand by each other steadfastly in times of crisis. I would again thank each one of you for doing your best to emerge out of an unfavourable situation not only unscathed, but also stronger and more determined. Special words of thanks for our brave fire fighters and the Fire and Safety Department for their quick response by mobilizing available resources within a matter of minutes and putting their act together to fight the on site disaster in all earnestness following necessary guidelines and procedures as per the Disaster Mitigation plan. Our CISF brethren have also contributed immensely in bringing the situation under control for which they deserve special appreciation.

The good work of all of you has been appreciated by our Chairman, Board members, Ministry and all quarters alike. We have been able to set an example about how team spirit and devotion to duty can work wonders for an organization. Meanwhile, a high level committee has been appointed to ascertain the cause of fire, the report of which will be out shortly.

I would now take the opportunity to request you all to gear up for the next challenge of bringing back the unit into operation at the earliest together with completing the scheduled shutdown process. This would require the same level of dedication and commitment that you have shown in dealing with the fire incident. I am sure you will keep up your good work, remain vigilant and rise up to the occasion so that the ensuing Turnaround is handled effectively, smoothly, safely and within the approved time and cost.

I am sure you will show the same level of commitment in future for the growth and prosperity of NRL.

With best wishes,

(Dipak Chakravarty)

Guwahati
11th April, 2012